# Recommended Therapies

<table>
<thead>
<tr>
<th>Leg Pain</th>
<th>Back Pain</th>
</tr>
</thead>
<tbody>
<tr>
<td>Swedish (Mode 09)</td>
<td>10 Minutes</td>
</tr>
<tr>
<td>Kneading (Mode 06)</td>
<td>20 to 30 Minutes</td>
</tr>
<tr>
<td>Workout (Mode 13 &amp; 14)</td>
<td>10 Minutes</td>
</tr>
<tr>
<td>Russian Stim (Mode 16)</td>
<td>10 Minutes</td>
</tr>
<tr>
<td>Acupuncture (Mode 03)</td>
<td>10 Minutes</td>
</tr>
<tr>
<td>Reflexology (Mode 07)</td>
<td>20 to 30 Minutes</td>
</tr>
<tr>
<td>Workout (Mode 13 &amp; 14)</td>
<td>10 Minutes</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Neck Pain</th>
<th>Shoulder Pain</th>
</tr>
</thead>
<tbody>
<tr>
<td>Microcurrent (Mode 11-12)</td>
<td>20 to 30 Minutes</td>
</tr>
<tr>
<td>Kneading (Mode 05)</td>
<td>10 Minutes</td>
</tr>
<tr>
<td>Chopping (Mode 01)</td>
<td>20 to 30 Minutes</td>
</tr>
<tr>
<td>Workout (Mode 13 &amp; 14)</td>
<td>10 Minutes</td>
</tr>
<tr>
<td>Russian Stim (Mode 16)</td>
<td>10 Minutes</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Head Pain</th>
<th>Arm Pain</th>
</tr>
</thead>
<tbody>
<tr>
<td>Microcurrent (Mode 11-12)</td>
<td>20 to 30 Minutes</td>
</tr>
<tr>
<td>Acupuncture (Mode 03)</td>
<td>10 Minutes</td>
</tr>
<tr>
<td>Swedish (Mode 10)</td>
<td>20 to 30 Minutes</td>
</tr>
<tr>
<td>Workout (Mode 13 &amp; 14)</td>
<td>10 Minutes</td>
</tr>
<tr>
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<td>10 Minutes</td>
</tr>
<tr>
<td>Russian Stim (Mode 16)</td>
<td>10 Minutes</td>
</tr>
</tbody>
</table>

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Quick Start Guide

Review User Manual for a complete list of warnings and precautions before use.
**GETTING STARTED:**

1. SNAP ELECTRODE WIRE to MASSAGE PADS
2. REMOVE PLASTIC FILM from PADS
3. PLACE PADS ON SKIN (Refer to the Pad Placement guide)
4. CONNECT ELECTRODE WIRE to CHANNEL A
   REPEAT 1 - 4 for CHANNEL B
5. TURN the unit ON
6. PRESS (T) to CYCLE through THERAPIES
7. PRESS the CENTER BUTTON to SELECT THERAPY
8. PRESS - OR + to ADJUST INTENSITY
9. PRESS the CENTER BUTTON to toggle between CHANNEL A, CHANNEL B, and DUAL CHANNEL CONTROL
   REPEAT STEPS 6-9 to select different THERAPIES for CHANNEL A and/or CHANNEL B
10. PRESS the (D) BUTTON to ADJUST DURATION of the therapy
11. PRESS and HOLD the CENTER BUTTON for 3 SECONDS to LOCK/UNLOCK the device
INTRODUCTION

e-Pulse® Ultra is an advanced neuro stimulator that can be used to help relieve pain, anytime, anywhere. It is the same technology used by health professionals like physical therapists and chiropractors. It offers TENS, CES, and EMS therapies to stimulate both nerve endings and muscle. You can use it to relieve pain associated with common conditions such as fibromyalgia, tendinitis, sciatica; nerve, bone, and muscular injuries, poor blood circulation, cramps and injuries, arthritis, and other common ailments that affect a large percentage of people.

WHAT IS TENS?
Transcutaneous Electrical Nerve Stimulation (TENS) is most often used to help with muscle, joint, or bone problems that occur with conditions such as sciatica, lower back pain, neck pain, shoulder pain, knee discomfort, tendinitis, bursitis, or with illnesses such as osteoarthritis or fibromyalgia.

WHAT IS CES?
Cranial Electrotherapy Stimulation (CES) is a form of non-invasive brain stimulation that applies a small, pulsed electric current across a person’s head to help relieve stress, anxiety, depression, insomnia, headaches and migraines, and chronic pain.

WHAT IS EMS?
Electrical Muscle Stimulation (EMS) also known as neuromuscular electrical stimulations. It works by eliciting muscle contractions using electric impulses. EMS has received increasing attention in the last few years because of its potential to serve as a strength training tool for healthy subjects, as well as a post-exercise recovery tool for athletes.
WARNINGS

1. Consult your physician before using this product if you are currently receiving medical treatment.
2. Stop using if the pain becomes worse.
3. Do not use this device if you have a cardiac pacemaker, implanted defibrillator, or other implanted metallic or electronic device(s). Doing so could cause electric shock, burns, electrical interference, or death.
4. Do not use if you are pregnant.
5. Do not use this device on the front side of your neck. This may lead to severe muscle spasms resulting in the closing of your airway, difficulty when breathing, or adverse effects on heart rhythm or blood pressure.
6. Do not use this product on your chest. Electric pulses may cause disturbances in your heart rhythm and could be harmful.
7. Do not use this product on your face or around the mouth.
8. Do not use in or around your groin area.
9. Do not place pads directly over the spine.
10. Do not use over open wounds, sores, rashes, or over swollen, irritated, infected skin, or over cancerous lesions.
11. Do not use while driving a vehicle, operating machinery, or during any activity in which electrical pulses may put you or others at risk of injury or death.
12. Do not use in the bath or shower.
13. Do not use while sleeping.
14. Do not use inside electromagnetic fields.
15. Do not use this unit or wires if they are cracked or damaged in any way or form. Do not use this device if you do not know the source of your pain.
16. Keep this device out of reach of children.
PRECAUTIONS

1. The long-term effects of TENS therapies are not known.
2. This product is not a substitute for pain medication or pain management therapies.
3. Use caution if using this device in areas of the body with low sensation.
4. Replace massage pads if the adhesive gel becomes dry or if the pads don’t stick to your skin.
5. Massage pads should be used by one person. Sharing pads may cause cross-infection of skin diseases.
6. Wash your skin thoroughly to remove dirt, oils, lotions, or any other impurities before applying massage pads. Massage pads should only be applied to normal, intact, clean, healthy skin.
7. Dry, damaged, or worn-out massage pads may cause discomfort, irritation, or minor skin burns.
8. We recommend that you only use accessories sold by Enovative Technologies.
9. Using this device near short wave or microwave therapy equipment may cause an unstable power output.
10. Keep your e-Pulse® Ultra clean by wiping with a microfiber cloth. Do not use water.
11. Do not disassemble the unit. The warranty will be void if you do.
12. The size of the massage pads may affect the safety and effectiveness of your therapy. Clean and/or replace your massage pads as directed.

ADVERSE REACTIONS

1. If you experience adverse reactions, stop using this device and consult your physician.
2. People with sensitive skin are more prone to skin irritation when using this product.
3. You may experience sore or painful muscles if treating one area of the body for extended periods of time.
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INCLUDED IN BOX

- E-Pulse® Ultra TENS control unit
- 2 small massage pads
- 2 large massage pads
- 2 electrode wires
- Pad holder
- AC Adapter
- Instruction Manual
- Quick Start Guide
- Acupuncture Chart

PRODUCT FEATURES

- Stronger than previous TENS and Portable Massage Stimulators.
- Offers TENS, Cranial Electrotherapy Stimulation, and Electrical Muscle Stimulation benefits to stimulate both nerve endings and muscles
- Color digital display with back lit screen
- Six massage modes combined into 16 unique therapies: 2 Swedish, 2 Acupuncture, 2 Shiatzu, 2 Thai, 2 Microcurrent, 2 Auricular, 2 Reflexology, and 2 Workout
- 20 levels of intensity for soft and strong massages
- Independently controlled dual outputs support up to four pads at once
- Adjustable timer (10-60 minutes)
- Extremely portable lightweight unit with small dimensions
- Long-lasting rechargeable lithium battery
- Two-year limited warranty

<table>
<thead>
<tr>
<th>Product Name</th>
<th>e-Pulse® Ultra</th>
</tr>
</thead>
<tbody>
<tr>
<td>Voltage</td>
<td>3.7V</td>
</tr>
<tr>
<td>Battery Capacity</td>
<td>8000mAh, 29.6Wh</td>
</tr>
<tr>
<td>Battery Type</td>
<td>Lithium Polymer Battery</td>
</tr>
<tr>
<td>Weight</td>
<td>129.0g</td>
</tr>
<tr>
<td>Operating and storage temperature:</td>
<td>50°F – 104°F (10°C – 40°C)</td>
</tr>
</tbody>
</table>
• Stronger than previous TENS and Portable Massage Stimulators.
• Offers TENS, Cranial Electrotherapy Stimulation, and Electrical
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  and muscles
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• Six massage modes combined into 16 unique therapies: 2 Swedish,
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  2 Reflexology, and 2 Workout
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• Independently controlled dual outputs support up to four pads
  at once
• Adjustable timer (10-60 minutes)
• Extremely portable lightweight unit with small dimensions
• Long-lasting rechargeable lithium battery
• Two-year limited warranty
1. ON/OFF button.
2. Duration (timer) indicator.
3. Active therapy selection indicator.
4. Therapy number indicator.
5. Therapy selection indicator.
6. Channel A indicator.
7. Channel B indicator.
8. Control buttons.
9. (-) button for decreasing therapy intensity.
10. Center SELECT button.
11. Channel A input.
12. USB port.
13. LOCK/UNLOCK indicator.
14. Battery level indicator.
15. Therapy Icon Indicator.
16. Active therapy indicator.
17. First therapy variation indicator.
18. Second therapy variation indicator.
19. Active Channel A and Channel B indicator.
20. Channel selection indicator.
21. Intensity level indicator.
22. (D) button for adjusting Duration of therapy.
23. (+) button for increasing therapy intensity.
24. Therapy (T) button for selecting your desired therapy.
25. Channel B input.

THERAPIES

- CHOPPING (Mode 01-02)
- ACUPUNCTURE (Mode 03-04)
- KNEADING (Mode 05-06)
- REFLEXOLOGY (Mode 07-08)
- SWEDISH (Mode 09-10)
- MICROCURRENT (Mode 11-12)
- WORKOUT (Mode 13-14)
- RUSSIAN STIM (Mode 15-16)
OPERATING INSTRUCTIONS

ASSEMBLY STEPS

Before using your unit, make sure you inspect the following things:
1. Cord is not broken
2. Adhesive gel is not damaged
3. Electrode cord connection is not broken
4. Unit is intact and working
5. There is no battery leakage.

STEP 1 – CONNECT ELECTRODE WIRE TO MAIN UNIT
(WARNING: MAKE SURE THE UNIT IS TURNED OFF)
• Connect the electrode wire plug to Channel A or Channel B on the bottom of your unit.

STEP 2 – SNAP ELECTRODE WIRE TO MASSAGE PADS
• Connect the two ends of the electrode wire to the massage pads by snapping the round plugs on the pins attached to the cloth side of the massage pads.
• NOTE: Please make sure to clean your skin thoroughly to remove any oils, dirt, or impurities as these may cause the adhesive gel to fail during therapy. Pads may not stick if the skin has too much hair. We recommend shaving the area for effective results.

STEP 3 – REMOVE PROTECTIVE PLASTIC FILM FROM PADS
• Remove the clear plastic film from the back of the pad.
• Discard the plastic film and bag.
STEP 3 – PAD PLACEMENT

LOWER/MID/UPPER BACK
(Warning: Avoid placing pads directly on spine.)

1. Carefully place the massage pads across the targeted area such as your low/mid and/or upper back.
2. Treat multiple areas simultaneously using four pads, or use 6 pads with the optional dual connector.
3. Place pads vertically when pain extends across a significant distance of your back.

LEGGS
(Warning: Avoid placing pads close to your groin area.)

1. Carefully place the massage pads on either side or across the targeted area such as your ankle, across the length of your shin, around your calf, knee, hamstring, or across your thigh.
2. Treat multiple areas simultaneously using four pads, or use 6 pads with the optional dual connector.
3. Place pads vertically when pain extends across a significant distance of your legs or in either side when treating a smaller area.

NECK
(Warning: We recommend using small pads for effective results. Avoid placing close to your head.)

1. Carefully place two massage pads across the targeted area of your neck.
2. Place pads vertically when pain extends across a significant distance between your neck and shoulder.
3. Avoid placing pads too close to your head.
SHOULDERS
(Warning: Avoid placing pads close to your heart.)

1. Carefully place two massage pads horizontally across the area of your trapezoids.
2. Place pads in a parallel position for rotator cuff ailments.

ARMS AND HANDS
(Warning: For hands and wrist we recommend using small size pads or the e-Pulse® Massage Gloves which are sold separately.)

1. Carefully place the massage pads on either side or across the length of your forearm, around your elbow, or across your bicep and/or triceps.
2. Treat multiple areas simultaneously using four pads, or use 6 pads with the optional dual connector.
3. Place pads vertically when pain extends across a significant distance of your arms or on either side when treating a smaller area.

HEAD
(Warning: For head and jaw therapies we recommend using the e-Pulse® Auricular Ear Clips - sold separately. You can also use small massage pads.)

1. Carefully place two massage pads across the targeted area of your neck.
2. Place pads vertically when pain extends across a significant distance between your neck and shoulder.
3. Avoid placing pads too close to your head.
SHOULDERS
(Warning: Avoid placing pads close to your heart.)
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2. Treat multiple areas simultaneously using four pads, or use 6 pads with the optional dual connector.
3. Place pads vertically when pain extends across a significant distance of your arms or on either side when treating a smaller area.

HEAD
(Warning: For head and jaw therapies we recommend using the e-Pulse® Auricular Ear Clips - sold separately. You can also use small massage pads.)
1. To treat Tempomandibular (TMJ) disorders, carefully place the small massage pads over your TMJ joint area.
2. To treat headaches and migraines, place the massage pads where your neck meets your head. (Avoid placing pads too far up into your head.)
3. If you are using the e-Pulse® Auricular Ear Clips, snap the clips onto your ear lobes and connect the ear clips to your massage device.

SELECTING YOUR THERAPY
1. Turn the unit ON.
2. PRESS the (T) button to begin selecting your therapy (continue pressing to cycle through each therapy).
3. PRESS the CENTER button to ACTIVATE your desired therapy (both CHANNEL A and CHANNEL B will be activated by default).
4. PRESS - or + to modify the intensity of your therapy.
5. PRESS the CENTER button to SELECT CHANNEL A ONLY (the A and B CHANNEL indicator inside the middle circle tells you which CHANNEL you are selecting).
6. At this point you can either ADJUST the INTENSITY of your therapy or ASSIGN a THERAPY to CHANNEL A ONLY.
7. PRESS – or + to modify the intensity of your therapy.
8. PRESS the (T) button to ASSIGN a therapy to CHANNEL A ONLY (continue pressing the T button to cycle through each therapy).
9. PRESS the CENTER button to SELECT CHANNEL B ONLY (the A and B CHANNEL indicator inside the middle circle tells you which CHANNEL you are selecting).
10. PRESS – or + to modify the intensity of your therapy.
11. PRESS the (T) button to ASSIGN a therapy to CHANNEL B ONLY (continue pressing the T button to cycle through each therapy).
12. PRESS the CENTER button to SELECT CHANNEL A and CHANNEL B. (the CHANNEL INDICATOR inside the middle circle will show both CHANNELS as ACTIVE).
13. REPEAT steps 5 through 12 if necessary.
14. PRESS the (D) button to ADJUST the DURATION of your therapy.
15. PRESS and HOLD the CENTER button for 3 seconds to LOCK your unit.
16. PRESS and HOLD the CENTER button for 3 seconds to UNLOCK your unit.

RECOMMENDED THERAPIES

LEGS
For common leg problems associated with conditions such as fibromyalgia, tendinitis, sciatica; nerve, bone, and muscular injuries, restless leg syndrome, poor blood circulation, cramps and injuries, arthritis and other common leg ailments:
1. We recommend a TENS therapy such as SWEDISH (MODE 09) for a minimum of 10 MINUTES.
2. Another great therapy for leg pain is KNEADING (MODE 06), and set the DURATION to 20 or 30 MINUTES.
3. If you are looking to build or rehabilitate a group of muscles, use EMS therapy WORKOUT (MODE 13 and 14) or RUSSIAN STIM (MODE 16). Set the DURATION to at least 10 MINUTES and increase the INTENSITY to as high as you can tolerate.

BACK
For common back problems associated with conditions such as fibromyalgia, low back pain, sciatica, nerve, bone, and muscular injuries, herniated or degenerative disc disease, arthritis and other common back ailments:
1. We recommend a TENS therapy such as ACUPUNCTURE (MODE 03) and set the duration to at least 10 MINUTES.
2. Another great therapy for back pain is REFLEXOLOGY (MODE 07), and set the DURATION to 20 or 30 MINUTES.
3. If you are looking to build or rehabilitate a group of muscles, use EMS therapy Workout (mode 13 and 14) or Russian Stim (mode 16). The recommended duration of therapy is at least 10 minutes and increase the intensity to as high as you can tolerate.
NECK
For neck problems associated with conditions such as fibromyalgia, nerve, bone, and muscular injuries, herniated or degenerative disc disease, arthritis and other common neck ailments:
1. We recommend a TENS therapy such as MICROCURRENT (MODE 11 and 12) and set the DURATION to 20 or 30 MINUTES.
2. If you are using the AURICULAR EAR CLIPS, we also recommend using MICROCURRENT (MODE 11 and 12) and set the DURATION to 20 or 30 MINUTES.

SHOULDER
For common shoulder problems associated with conditions such as fibromyalgia, nerve, bone, and muscular injuries, tendinitis, bursitis, arthritis and other common shoulder ailments:
1. We recommend a TENS therapy such as KNEADING (MODE 05) and set the DURATION to 10 MINUTES.
2. Another great therapy for shoulder pain is CHOPPING (MODE 01) and set the DURATION to 20 or 30 MINUTES.
3. If you are looking to build muscle, we recommend EMS therapy such as WORKOUT (MODE 13 or 14) or RUSSIAN STIM (mode 16). Set the DURATION to at least 10 MINUTES and increase the INTENSITY to as high as you can tolerate.

ARMS
For common arm problems associated with conditions such as fibromyalgia, nerve, bone, and muscular injuries, tendinitis, bursitis, arthritis and other common arm ailments:
1. We recommend a TENS therapy such as ACUPUNCTURE (MODE 03) and set the DURATION to 10 MINUTES.
2. Another great therapy for arm pain is SWEDISH (MODE 10), and set the DURATION to 20 or 30 MINUTES.
3. If you are looking to build or rehabilitate a muscle group, we recommend an EMS therapy such as WORKOUT (MODE 13 and 14) or RUSSIAN STIM (MODE 15). Set the DURATION to at least 10 MINUTES and increase the INTENSITY to as high as you can tolerate.
HEAD AND FACE
For common head and cranial ailments associated with conditions like headaches, migraines, TMJ disorders, stress, depression, anxiety, and other common head and cranial ailments:

1. We recommend using the e-Pulse® Auricular Ear Clips (sold separately) and SELECT a CES therapy such as MICROCURRENT (MODE 11 and 12) and set the DURATION to at least 20 to 30 MINUTES.
2. You can also use small electrode pads placed over your Tempomandibular joint (TMJ) to treat pain associated with TMJ disorders, and we suggest using the same MICROCURRENT therapy for at least 20 to 30 MINUTES.

CLEANING AND STORAGE
The unit is designed for repeated use over time. The pads will last up to 180 uses, or 5 months (based on daily use). Here are important cleaning and storage instructions:

CLEANING AND STORING THE PADS:
1. Turn your unit OFF.
2. DISCONNECT the electrode wires from the unit.
3. DISCONNECT the massage pads from the electrode wires.
4. Gently rub a few drops of water on the adhesive gel using your fingertips until all impurities have been rubbed away.
5. You can also wash the pads under slow running cold water for several seconds while gently rubbing the adhesive gel with your fingertips.
6. DO NOT use a sponge, cloth, detergents, chemicals, or soap.
7. We recommend washing the pads every 10 to 15 uses. Do not over-wash your pads.
8. Place the massage pads on the pad holder by sticking them to the sides of the holder and let dry completely.
9. DO NOT wipe with a tissue or cloth.
10. Do note keep in areas subject to direct sunlight, high or low temperatures, high humidity, near fire, or electricity.
11. Replacement pads can be purchased online at www.epulsemassage.com or by calling (844)-4-EPULSE (37-8573).
HEAD AND FACE
For common head and cranial ailments associated with conditions like headaches, migraines, TMJ disorders, stress, depression, anxiety, and other common head and cranial ailments:

1. We recommend using the e-Pulse® Auricular Ear Clips (sold separately) and SELECT a CES therapy such as MICROCURRENT (MODE 11 and 12) and set the DURATION to at least 20 to 30 MINUTES.
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8. Place the massage pads on the pad holder by sticking them to the sides of the holder and let dry completely.
9. DO NOT wipe with a tissue or cloth.
10. Do note keep in areas subject to direct sunlight, high or low temperatures, high humidity, near fire, or electricity.

CLEANING AND STORING THE UNIT:
1. Turn the unit OFF.
2. DISCONNECT the electrode wires from the unit and leave the electrode wires connected to the pads for convenience.
3. STORE the pads and wires on the pad holder by sticking the pads to the flat side of the holder; then wrap the wires around the groove on the edge of the pad holder.
4. Gently wipe the unit with a microfiber cloth.
5. DO NOT use water or chemicals.
6. STORE the unit in a safe and convenient place away from the reach of children.
7. Do note keep in areas subject to direct sunlight, high or low temperatures, high humidity, near fire, or electricity.
8. DO NOT wrap the wires around the unit because it may damage the wires.

TROUBLESHOOTING GUIDE

<table>
<thead>
<tr>
<th>PROBLEM</th>
<th>POSSIBLE CAUSE</th>
<th>SOLUTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>I can’t feel anything</td>
<td>• Battery is dead</td>
<td>• Recharge the battery</td>
</tr>
<tr>
<td></td>
<td>• Massage pad is dry, dirty, or does not stick</td>
<td>• Clean or replace the massage pad(s)</td>
</tr>
<tr>
<td></td>
<td>• Damaged massage pad and/or electrode wire</td>
<td>• Replace electrode wire(s) and/or massage pad(s)</td>
</tr>
<tr>
<td></td>
<td>• Using only 1 pad</td>
<td>• ALWAYS USE 2 PADS</td>
</tr>
<tr>
<td></td>
<td>• Bad Channel port</td>
<td>• Test Channel port A with pads on. Then test Channel B with</td>
</tr>
<tr>
<td></td>
<td>• Skin is too dirty, oily, or hairy</td>
<td>pads on. If one of the Channels works but one doesn’t, you</td>
</tr>
<tr>
<td></td>
<td></td>
<td>may have a bad port. Contact Customer Support.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Wash skin thoroughly to remove dirt, oils, lotions, and any</td>
</tr>
<tr>
<td></td>
<td></td>
<td>impurities. Shave if needed.</td>
</tr>
<tr>
<td>Irregular pulse</td>
<td>• Poor connection</td>
<td>• Reconnect unit to electrode wire</td>
</tr>
<tr>
<td></td>
<td>• Damaged massage pad and/or electrode wire</td>
<td>• Replace electrode wire and/or massage pad(s)</td>
</tr>
<tr>
<td></td>
<td>• Massage pad is dry, dirty, or does not stick</td>
<td>• Wash skin thoroughly to remove dirt, oils, lotions, and any</td>
</tr>
<tr>
<td></td>
<td>• Skin is too dirty, oily, or hairy</td>
<td>impurities. Shave if needed.</td>
</tr>
<tr>
<td></td>
<td>• Pads overlapping</td>
<td>• Make sure pads do not overlap.</td>
</tr>
</tbody>
</table>

**CLEANING AND STORING THE UNIT:**
1. Turn the unit OFF.
2. DISCONNECT the electrode wires from the unit and leave the electrode wires connected to the pads for convenience.
3. STORE the pads and wires on the pad holder by sticking the pads to the flat side of the holder; then wrap the wires around the groove on the edge of the pad holder.
4. Gently wipe the unit with a microfiber cloth.
5. DO NOT use water or chemicals.
6. STORE the unit in a safe and convenient place away from the reach of children.
7. Do note keep in areas subject to direct sunlight, high or low temperatures, high humidity, near fire, or electricity.
8. DO NOT wrap the wires around the unit because it may damage the wires.

**LIMITED WARRANTY**

Protect your investment! Your new e-Pulse® device comes with a 2-year manufacturer warranty. Please register your device and activate your 2-year warranty at www.epulsemassage.com.

You must register your device within 30 days of purchase. You will need your device’s serial number and your purchase receipt to complete your registration.

This warranty guarantees the product to be free from defects in material and workmanship for a period of 2 years from the date of purchase. The product warranty does not cover damage caused by misuse, abuse, accident or attachment of any unauthorized accessory, alteration to the product or any other conditions that are caused by improper or erroneous use of the device. The warranty is only valid if the product is purchased and used in the USA, Canada, or the United Kingdom. All warranty exchanges are subject to a $12.99 shipping & handling fee and require proof of purchase in the form of the original purchase receipt. Please contact us at (844)-4-EPULSE (37-8573) to process any warranty claims or if you have any questions about our warranty policy.

<table>
<thead>
<tr>
<th>Pulse is not strong enough</th>
<th>Low battery</th>
<th>Recharge battery</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Damaged massage pad and/or electrode wire</td>
<td>Replace electrode wire and/or massage pad</td>
</tr>
<tr>
<td></td>
<td>Massage pad is dry, dirty, or does not stick</td>
<td>Recharge the battery</td>
</tr>
<tr>
<td></td>
<td>Using only 1 pad</td>
<td>Clean or replace the massage pad</td>
</tr>
<tr>
<td></td>
<td>ALWAYS USE 2 PADS</td>
<td></td>
</tr>
<tr>
<td>Pulse surges unexpectedly</td>
<td>Poor connection</td>
<td>Reconnect unit to electrode wire</td>
</tr>
<tr>
<td></td>
<td>Massage pad is dry, dirty, or does not stick</td>
<td>Clean skin and massage pad(s) per instructions</td>
</tr>
<tr>
<td></td>
<td>Damaged massage pad(s) and/or electrode wire(s)</td>
<td>Replace electrode wire(s) and/or massage pad(s)</td>
</tr>
<tr>
<td>Strong muscle spasms</td>
<td>Intensity is too high</td>
<td>Decrease intensity</td>
</tr>
<tr>
<td></td>
<td>Massage pads are too close together</td>
<td>Adjust placement of massage pad(s) accordingly. Refer to our Placement Guide.</td>
</tr>
<tr>
<td>Skin turns red and/or irritated</td>
<td>Damaged massage pad and/or electrode wire</td>
<td>Replace massage pad(s)</td>
</tr>
<tr>
<td></td>
<td>Massage pad is dry, dirty, or does not stick</td>
<td>Clean skin and massage pad(s) per instructions</td>
</tr>
<tr>
<td>Therapy does not relieve pain</td>
<td>Massage pads are too far apart</td>
<td>Adjust placement of massage pad(s) accordingly. Refer to our Placement Guide.</td>
</tr>
<tr>
<td></td>
<td>Intensity is too low</td>
<td>Increase intensity</td>
</tr>
<tr>
<td></td>
<td>Skin not clean</td>
<td>Clean skin and massage pad(s) per instructions</td>
</tr>
<tr>
<td></td>
<td>You may be suffering from a more serious condition</td>
<td>Consult your physician</td>
</tr>
<tr>
<td>Screen does not turn on</td>
<td>Dead battery</td>
<td>Recharge battery</td>
</tr>
</tbody>
</table>